

ACCESSIBILITY FOR ONTARIANS' DISABILITY ACT POLICY STATEMENT

It is the policy of SANREMO BAKERY that its working environments will be maintained free from discrimination and harassment as prohibited by the Accessibility for Ontarians with Disabilities Act (2005) (AODA).

SANREMO BAKERY is committed to providing accessible service for its customers. Goods and services will be provided in a manner that is based upon the principles of dignity, independence, integration and equal opportunity to all its customers. The provision of goods and services to persons with disabilities will be integrated wherever possible. Persons with disabilities will benefit from the same services, in the same place and in a similar way as other customers.

Definitions (from Accessibility for Ontarians with Disabilities Act, 2005)

Disability: Shall mean,

- a) any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis amputation, lack of physical co-ordination, blindness or visual impediment deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device;
- b) a condition of mental impairment or a developmental disability.
- c) a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language.
- d) a mental disorder, or
- e) an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997.

For further information or to request a copy of our multiyear accessibility plan please use our contact page to reach us. Thank you